TENNESSEE REGULATORY AUTHORITY

Pat Miller, Chairman Deborah Taylor Tate, Director Sara Kyle, Director Ron Jones, Director



460 James Robertson Parkway Nashville, Tennessee 37243-0505

October 27, 2004

Mr. Henry M. Walker, Esq. Boult Cummings Conners Berry, PLC 414 Union Street, Suite 1600 P. O. Box 198062 Nashville, Tn 37219

Re: Joint Application of GE Business Productivity Solutions, Inc. and Business Productivity Solutions, Inc. for Expedited Approval of (i) the Transfer of Assets, Including the Customer Base, of GE Business Productivity Solutions, Inc. to Business Productivity Solutions, Inc.; (ii) the Transfer of GE Business Productivity Solutions, Inc.'s Operating Authority in Tennessee to Business Productivity Solutions, Inc.'s and(iii) GE Business Productivity Solutions, Inc.'s Discontinuance of Service in Tennessee.

Our Docket No. 04-00370

Dear Mr. Walker,

In order to more fully analyze the above-referenced transaction the Staff of the Tennessee Regulatory Authority would like to have more information. Please provide the information requested below by November 10, 2004. Consider this as Data Request No. 1. A rapid response will help insure the expedited action requested by GE Business Productivity Solutions, Inc. in its petition.

- 1. Has GE Business Productivity Solutions, Inc. filed this petition or a similar one in other states? If so, please respond with the names of states that must approve this petition and provide the actions taken by those states.
- 2. Has GE Business Productivity Solutions, Inc. filed this petition or notice with the FCC? If so, provide the docket or file number.
- 3. Confirm that GE Business Productivity Solutions, Inc. is discontinuing business in Tennessee.
- 4. Is GE Business Productivity Solutions, Inc. discontinuing business in other states as well?

If you have any questions or comments, please call David McClanahan at 615-741-2904, ext 177. Please respond by sending 5 copies to:

Ms Sharla Dillon, Docket Room Manager 460 James Robertson Parkway Nashville, Tn. 37243-0505

Sincerely,

Aster Adams, Chief

Competitive Markets & Policy Division

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Mr.Brad E. Mutschelknaus, Esq.
 Ms. Melissa S. Conway, Esq.
 Kelley Drye & Warren LLP
 1200 19th Street, N. W., Fifth Floor
 Washington, D.C. 20036

Ms. Sharla Dillion, Docket Room Manager

04-00370DRGEProductivity